

## **Terms and conditions of a special ticket offer**

### **§ 1**

#### **General provisions**

1. The present document lays down the terms and conditions of a time-limited offer on tickets run under the name "Tickets at special prices" (hereinafter "tickets" and "offer", respectively). These terms and conditions may be changed or revoked at any time without providing any reason.
2. The offer is run by Teatr Wielki – Polish National Opera (hereinafter "Theatre").
3. The offer is valid on 10 June 2025 for events scheduled to take place at the Theatre's Moniuszko Auditorium, Młynarski Hall and Redutowe Rooms from 14 August 2025 to 30 June 2026 as part of the Theatre's artistic programme (hereinafter "Events").
4. The offer is not valid for:
  - The New Year's Eve Gala
  - educational events
  - special events
  - events co-organised with partners
  - events organised by third parties
  - exhibitions.
5. The tickets will be available for sale at reduced prices:
  - online on 10 June 2025 from 11 a.m. until 11:59 p.m.
  - at the physical box office on 10 June 2025 from 11 a.m. to 7 p.m.
6. The offer is not valid for individual or group reservations.
7. The ticket price displayed on the day includes the 21% discount.
8. No other concessions apply to tickets bought on offer.
9. Tickets bought on offer cannot be exchanged.
10. Refunds on tickets bought on offer, either online or at the physical box office, are made on Prepaid Cards only (at the physical box office or using the online Prepaid Card Refund Request form) no later than on the day preceding the Event. No refunds are made on the Event date. Once the Prepaid Card is loaded, the Buyer can use it to make purchases until the Card's expiry date. The Prepaid Card is valid for a year from the day of its first loading. The Card can no longer be used after the expiry date.
11. In buying tickets on offer, buyers accept the Terms and Conditions of Making Reservations and Purchasing Tickets and Merchandise at Teatr Wielki – Polish National Opera in Warsaw except for the provisions which are superseded by these Terms and Conditions with respect to limitations on cash refunds on tickets bought at the discounted price.

### **§ 2**

#### **Final provisions**

1. In matters not regulated by these Terms and Conditions the Terms and Conditions Making Reservations and Purchasing Tickets and Merchandise at Teatr Wielki – Polish National Opera apply.
2. These Terms and Conditions are effective as of their publication.